

TERMS AND CONTITIONS

1. BOOKING

The acknowledgment of the booking will be made only after the acceptance in full of the terms and conditions herewith attached, and after a down payment of 50% of the total amount is made. No contract with us will exist until we have received this amount and the booking form duly signed and have consequently confirmed your booking. Should you later cancel, cancellation charges will become payable in accordance with paragraph 3.

2. PAYMENT OF THE BALANCE

The balance of the payment must be paid at least two (2) weeks before your arrival. If the balance is not received by us by the due date, we shall be entitled to cancel the booking without prejudice to our claim for cancellation charges and to retain the deposit. For bookings made within three weeks of arrival date, you will be required to pay the full cost of your holiday at the time of booking.

3. CANCELLATION OR ALTERATIONS BY YOU

It is agreed between us that should you wish to cancel your booking or that the booking is cancelled by us due to non-payment, then we shall be entitled to the following percentage of the holiday cost:

- a. 6 weeks or more before arrival 50 % (down payment)
- b. 2 weeks before arrival 100 %

Reservation changes will be considered and might be accepted after careful consideration only at our discretion.

4. CANCELLATION OR ALTERATIONS BY US

Although it is unlikely that we will have to make any changes to confirmed arrangements, it could occasionally happen, and we will advise you at the earliest possible date. If for any reason beyond our control we are unable to provide you with the property you have booked, we reserve the right to transfer to a similar or better property. However, if this is not possible or you do not wish to be transferred, we will cancel the booking and refund the amount paid to us for the property, but we will not be liable for any cancellation charges for travel arrangements.

5. NUMBER OF GUESTS

Only those persons stipulated on the booking form may use the property. The number of people must not exceed the number of sleeping place indicated in the booking form. Should the key holder find more persons than those stated, it is totally up to his discretion to ask the clients to vacate the property.

6. ARRIVAL AND DEPARTURE TIME

Check-in time is from 13:00 to 20:00. Check-out time is before 11:00. In case of flight delays or inconvenience while travelling, clients should contact us at the earliest. We will do our very best to assist you, however we cannot guarantee check-in if later than 20:00.

7. SECURITY DEPOSIT

A security deposit of 300 Euros is payable prior to taking possession of the property, as a safeguard against any possible damage to the property. You may pay the deposit along with your payment at the time of reservation or in cash upon your arrival. This is to cover during your stay the cost of any damage or breakage to the property or its contents. The amount, less any applicable claims will be refunded to you by bank transfer within 3 weeks of your departure date.

8. BEHAVIOUR & DAMAGES TO THE PROPERTY

The client signing the booking form is responsible for the correct and decent behaviour of his party. You are responsible for any loss or damage that you or members of your party may cause to the property or its contents. You are required to report any damages to the property keyholder or to us and to bear the cost of repair or replacement. Should you or any member of your party behave unrespectfully towards the property and its contents, the keyholder has the right to ask all guests to vacate the property immediately.

9. ENTERTAINING AT THE PROPERTY

Entertainment parties and functions involving a large amount of invitees are strictly prohibited unless fully approved by the property keyholder in advance and notified to us. Should you make an unauthorised use of the property in such a way, the keyholder has the right to ask all guests to vacate the property immediately.

10. GUEST INJURY DISCLAIMER

Neither the owner of the property nor us, can be held responsible for any accident or injuries occurred to all guests during their stay at the property under any circumstances.

11. CHILDREN POLICIES

Children are generally accepted in our property. It is your duty to notify us if there will be any children (and their exact age) in the party before finalising a booking.

12. PETS

Pets are generally not accepted in our property. If you want to bring one with you, please check with us first to have authorisation. If accepted, you will be asked for an additional security deposit. Please be advised that in many properties there are already some pets

13. CLEANING & MAID SERVICE

The property will be cleaned at the beginning of the rental period, before your arrival. However, guests should leave the property clean and in order at the time of their departure. If the property is not left in acceptable conditions the sum of euro 50 per bedroom will be deducted from the security deposit.

14. VALUABLES

Valuables left at the property are at the clients' risks. Neither us nor the owner (and the property staff) can be held responsible for their loss or misplacement.

15. LAW - JURISDICTION

In the event of any dispute concerning the terms and conditions of this contract, the parties agree that any such disputes shall be settled by International arbitration in accordance with the Rules of Conciliation.

Read and fully accepted

(Name and signature)
